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AXIAweb Service

# Obligations and security recommendations

For the safety of users, it is mandatory to change their password in order to log in to the AXIAweb service:

- When first connecting to the service.
- Each time after reissuing user passwords at the user's request.
- Periodically, every 6 months (180 days) since the previous Password change. Users will be notified 5 days before the imminent expiration of the Password by e-mail to the address registered in their Share Account in the Dematerialized Securities System (DSS). If the user does not change the Password, the password will be deactivated at the end of the five days.
- In case of change, loss, deactivation or unintentional disclosure of user passwords to third parties, users must immediately modify their password through the "**Login**" -> "**Forgot Password**" option. The same option is used to set the Password of a new user in the service.
- In case of deactivation of a beneficiary's Investor Share in the DSS for which user passwords have been issued to the AXIAweb service, these passwords are automatically deactivated, and the user is deleted from the AXIAweb service.

The password must meet the following conditions:

- be at least 8 characters long
- contain at least 5 different characters
- contain at least one digit
- contain at least one capital letter
- contain at least one lowercase letter
- contain at least one character from ~!@#\$%^&\*()-\_+=[]{}|;:;,.<>/?
- contain the same character consecutively no more than twice

In addition, it is not allowed to use any of the five most recent passwords registered in the last 26 weeks.

In any case, the following safety recommendations for users are highlighted:

- It is the responsibility of the users to keep their personal passwords (username & password) safe. If you find or suspect that your passwords have been compromised, you must immediately notify Euronext Securities Athens.
- Do not keep your Username and Password in the same place. Leaking your passwords to third parties gives access to your Share and Securities Account details in the DSS.
- Choose complex passwords and store them in a way that they cannot be intercepted.
- It is recommended to change your Password regularly.
- Euronext Securities Athens will never ask you for your personal user passwords in any way (by phone or e-mail). They are personal and you should not disclose them to anyone.
- In case of triple incorrect entry of the passwords, the user is locked and cannot enter the service for 15 minutes.