

# Business Continuity Management Policy

Business Continuity Management (BCM) of Euronext Athens (formerly Athens Exchange Group) is a holistic management process that identifies potential threats to Euronext Athens (formerly Athens Exchange Group) and each company individually, as well as the consequences that if realized could cause losses or problems to the business/ operational activities. In addition, BCM provides the framework for building a resilient organization to respond effectively to the aforementioned situations.

## Purpose and Principles

The key objectives of the company's BCM are:

- Safeguarding the safety of staff, partners and customers,
- Safeguarding corporate image and reputation,
- Safeguarding the interests of the main stakeholders,
- Protecting its value-adding activities and ability to continuously provide its Services and Products,
- Compliance with applicable legal, regulatory and statutory requirements.

## Scope

Euronext Athens (formerly Athens Exchange Group) Business Continuity Management covers:

- All Products and Services provided by Euronext Athens (formerly Athens Exchange Group),
- All activities, processes, technologies, assets (tangible or intangible) and resources owned and/or used by Euronext Athens (formerly Athens Exchange Group) (including relationships with third parties) to provide its products and services.

## **Standards, Laws and Regulations**

Euronext Athens (formerly Athens Exchange Group) has designed and implemented the BCM, by taking into consideration:

- ISO22301:2019 Standard (Societal security – Business Continuity Management Systems – requirements),
- The relevant laws regarding establishing and operating Euronext Athens (formerly Athens Exchange Group),
- The regulations as issued by the competent supervisory authorities (e.g., the Hellenic Capital Market Commission) in the markets where Euronext Athens (formerly Athens Exchange Group) operate,
- The Risk Management Strategies of Euronext Athens (formerly Athens Exchange Group),
- The commitments of Euronext Athens (formerly Athens Exchange Group) on business continuity issues towards the interested parties (e.g. terms in private agreements of cooperation, representation, provision and sale of services etc.).

## **Life Cycle of the BCM**

The maintenance of the Business Continuity Lifecycle on an annual basis is the responsibility of the company's Head Business Continuity Coordinator. The Lifecycle includes indicatively the following:

- Business Impact Analysis,
- Risk Analysis and Risk Management,
- BC Strategy,
- Incident and Crisis Management Plans,
- Tests and Exercises,
- Training and awareness plans,
- Control and Compliance,
- Business Continuity Management System Review.

## **Key Suppliers, Business Partners and Other Third Parties**

As part of the annual process of Business Impact Analysis and Risk Management, suppliers and other third parties are assessed for BCM readiness in terms of recovery capabilities in the event of adverse events occur, ensuring that the Services and Products they provide to Euronext Athens (formerly Athens Exchange Group) will continue in any such event. The key suppliers are indicated based on a relevant assessment procedure.

Contractual obligations with third parties, related to the company's business continuity, are monitored and managed by rules set in the context of Risk Management.